

SPRING PATIENT NEWSLETTER

March 2025

Dear Patient,

Welcome to our latest newsletter, please see important information from the practice.



Klinik Update

Due to high demand, occasionally we must turn off our Klinik Triage system earlier than the scheduled time of 4pm. After this time, we will only have capacity for urgent medical enquiries via telephone, otherwise, Klinik will be turned on again at 8am on the next working day.

We are an on the day triage service offering appointments at both sites, so please, to avoid disappointment, we encourage you to submit a Klinik form as early as possible, our reception team are happy to help fill this out if you are unable to. Thank you for your co-operation, we really appreciate your patience.

Vaccination Campaigns

We are currently preparing for the Spring Booster campaign for Covid vaccinations. As soon as we have clinic dates, we will contact all eligible patients.

We are continuing to vaccinate our RSV eligible patients.

The eligibility criteria is set out by NHS England, and regularly changes. You can check your eligibility by visiting the NHS website. Being able to vaccinate our patients is vital in order to help build immunity in the community and protect those who are most vulnerable to the viruses. We would like to thank you for helping us to make this happen.

Kerswella Update

We are now almost a year into our 3-year Lottery funding which was granted for continuation of what we do in Kingskerswell and expanding our support services to Ipplepen - all to serve patients of the KKIPP Health Centres and other residents of the villages. It was our task to find gaps in the social need in the village and through discussions with residents and continued help from volunteers, this is what we have worked on this year in Ipplepen.

The Trailblazers afternoon club started in October last year at The Hub and we have had a good mix of visiting speakers, activities and games. We are meeting at our new venue from March 12th - the Village Hall in Ipplepen and will have Devon Air Ambulance giving us a talk and will for sure manage to fit in a game or two of Bingo or some quizzes. Everyone is welcome - just come along. £3 per session. 2nd Wednesday of each month 1.30pm

A Grief Café at The Hub – initially kindly supported by Hub volunteers for the first few months - we now have Charles Russell, Funeral Celebrant, running these sessions on the 1st Wednesday of every month at 2pm in Ipplepen and on the 1st Monday 10.30am at The Parish Centre in Kingskerswell. This is a drop-in service – an informal and safe space for people to share experiences, find comfort and connect with others on their grief journey.

A Digital Drop in at The Hub in Ipplepen on the 2nd Wednesday of every month from 10.30am and at The Pavilion Café on the playing field on the 1st Tuesday of every month at 11am. A chance for residents to get advice on issues with their mobile devices and have a coffee at the same time. Facilitated by Lisa and Mark from The Home Instead community team

Trips out - from what residents have told us in both villages, they want to get out and about! So, we have acquired extra funding to help subsidise minibus hire and are running trips to local venues. Look out for our page in the Ipplepen magazine for details for trips from Ipplepen and call us to find out about trips from Kingskerswell

Transport Services - demand for this service in Ipplepen has doubled over the past year and accounts for approximately 40% of our total monthly surgery and hospital transport requests which is reassuring that we really are helping patients of the KKIPP practice and the wider community in accessing their medical appointments. However, we do need more volunteer drivers in the Ipplepen area to be able to sustain this demand. There is no commitment to hours – you simply do as much as suits you.....



Kingskerswell & Ipplepen Charity Participation

Every year the staff raise money at Christmas through our raffles in which we raise money across the sites to support local charities. Last Year we decided to raise money for Little Bridge Hospice and managed to raise them £726. We are very proud with the amount and continue to raise money for different local charities.



Prescription Requests

We would like to encourage our patients to order their medications online via the systmone platform. If you are not registered for online services, you can request to register by collecting a form from reception or calling the surgery to discuss options. Alternatively, you can order your medications via the NHS App. Visit our website for more information **[Get a Prescription Online – Kingskerswell and Ipplepen Medical Practice](#)**

Patient Participation Group (PPG)

Our next PPG is **24th April 2025** at Kingskerswell Health Centre. For more information, please email kkipp.ppg1@nhs.net.



Kerswella continued.....

In Kingskerswell, we continue to run our twice monthly coffee and chat mornings at The Parish Centre 10.30am on the 1st and 3rd Thursday of every month. And our lunches on the 2nd Thursday 12pm at The Parish Centre. All welcome – booking for lunch is essential

Our Memory Café in Kingskerswell is now based at The Pavilion on the playing fields on the 4th Thursday of the month at 2pm - facilitated by David Garland, our Dementia Specialist colleague, who also works with the Ipplepen Memory Café which takes place on the 3rd Tuesday of each month at 2pm at St Andrews Church Hall.

We would like to thank ALL our volunteers - we are completely volunteer led and would be unable to do anything without their support. A HUGE thank you to each and every one of you.

Staffing Updates

We would like to welcome Rob our Advanced Care Nurse Practitioner and our new Nurse Roxy to the Kingskerswell & Ipplepen Practice. They have settled in well and we have already received positive feedback from patients regarding their patient care.

Unfortunately, we are going to be saying goodbye to Dr Honney who will be missed by both patients and staff and will be leaving us at the end of March.

Car parking at our Health Centres

Please Park considerably when attending appointments at both Ipplepen and Kingskerswell sites.
Thank you for your co-operation.

Stay Updated – Follow our Social Media Accounts

We often have lots of useful health information as well as important surgery updates on our social media platforms. [Stay informed and follow us!](#)

Facebook – Kingskerswell & Ipplepen Medical Practice

Instagram & Twitter (X) - kkippmedical

