

EASTER OPENING HOURS

We will be closed for the Easter Bank Holidays-

Friday 29th March & Monday 1st April.

We will reopen on Tuesday 2nd April.

If you require medical assistance whilst we are closed, please contact 111 out of hours. If it is a life-threatening emergency, please call 999.

Thank you for your cooperation.

PATIENT PARTICIPATION GROUP (PPG)

The Practice PPG is now being restarted following the Pandemic. We will be having our inaugural meeting before the end of April. A date is yet to be finalised.

WHAT IS A PPG?

A Patient Participation Group (PPG) is a group of people who are registered at our surgery who present ideas and help to make the surgery better for patients, staff, and clinical staff. All GP Practices are required to have a PPG.

KLINIK REMINDER

Please where possible and if you know it, use your NHS number when filling in your Klinik triage form.

To avoid delays, please use the online Klinik form rather than phoning the Practice. Doing this will enable us to help those who have no access to the internet or are not able to fill this in.

It will also allow us to be able to answer phone calls quicker.

STAFF CHANGES

Sadly, our current Deputy Practice Manager, Sonia Cartwright, is retiring at the end of March after many years of working for the practice. She will be returning after a short break in April on a part time basis to work on various projects.

Lydia Denyer, our current Finance Manager will be become our new Deputy Practice Manager from 1st April.

COVID SPRING BOOSTER CAMPAIGN

We will be holding a Covid booster clinic on Saturday 27th April. Please see below for eligible criteria:

- Patients over 75+
- Immunosuppressed patients (according to NHS England, we can only vaccinate over 18-year-olds)
- For more information, please follow this link: <https://www.nhs.uk/conditions/covid-19/covid-19-vaccination/getting-a-covid-19-vaccine>

This year the Covid clinic **will not include** vulnerable patients. For example, those with a long-term health condition such as asthma or diabetes. The patients who are eligible and meet the criteria will receive an email from the practice to book in with us for a vaccination. This will be via your preferred method of contact (email, text message etc).

Please wait for these invites to come to you. There will be lots of appointments/times available.

Please book your appointment by using the link attached to the invites.

On this occasion, no other vaccinations will be offered.

National Diabetes Prevention Programme (NDPP)

Diabetic patients are invited to take part in this. Please see information on the poster and follow the QR codes attached.

NHS Diabetes Prevention Programme (NDPP)

<u>Referrer Lunch & Learns</u> 	<u>Patient Info Sessions</u> 	<u>Your Engagement Lead</u> Laura Barnhouse Laura.Barnhouse@xylahealth.com Laura.Barnhouse@nhs.net Devon
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Eligibility

- 18-80 years
- Registered with a GP
- Previous history of gestational diabetes OR;
- A HbA1c of 42-47mmol/mol within the last 12 months

xyla health & wellbeing
Part of Acacium Group

HEALTHIER YOU
NHS DIABETES PREVENTION PROGRAMME

<https://xylahealthandwellbeing.com> <https://preventing-diabetes.co.uk>